

Agenda

Meeting **Working Group** EUnited Metallurgy
“New trends in technical services”

Date **16 June, 2016**

Time **11:00 - 15:00**

Location **Diamant Building, Brussels**

1 **Welcome**
Roland Héquet
Chairman

2 **The digital transformation of services**

- Business relevance of trends until 2020
- Productivity potential of smart services until 2020
- Readiness check

Lunch snack

3 **New trends for renovation and maintenance concepts**
Benjamin Oppermann, SMS Group: Report on the EUnited Technical Working Group activity on modernization and retrofitting

- Group work on key questions

4 **Engineering smart services along the life cycle**
Mr. Meiren, Fraunhofer IAO, presentation on engineering of smart service in machinery industries with best practice examples and EU project report

- Questions and answers

5 **Work items for next session**
Brainstorming on trends to be worked upon for next session

End of session

EUnited Metallurgy

Sector group of:

EUnited
European Engineering Industries
Association AISBL

Chairman:
Benoît Caratgé

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Dr. Timo Würz

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